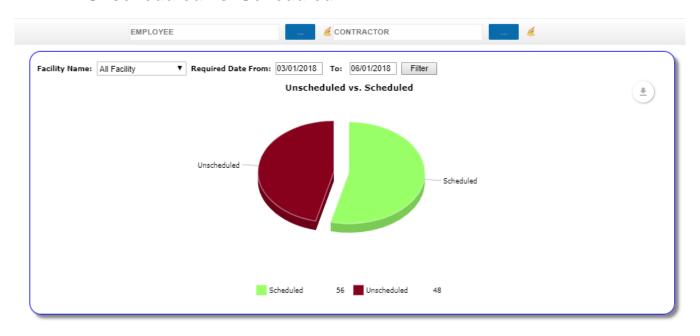


# KPI Detail Document



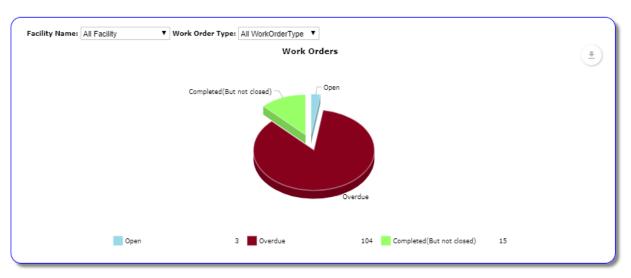
## **Home Page Key Performance Indicators**

### 1. Unscheduled vs. Scheduled



The above Pie Chart is used to show the total number of scheduled and unscheduled work orders, where green represents the percentage of scheduled work orders and red represents the percentage of unscheduled work orders. Hovering the mouse over the graph will show the actual percentage number.

## 2. Work Order Backlog

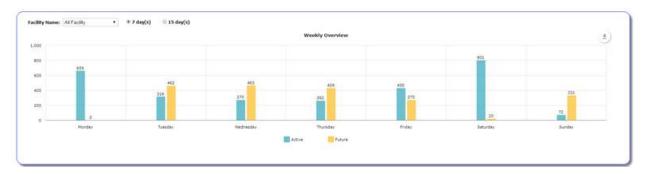


**Open Work Order:** All work orders where the Required Date is greater than or equal to the current date and the completion date is null.

**Overdue Work order: -** All work orders where the Required Date is less than the current date and the completion date is null.

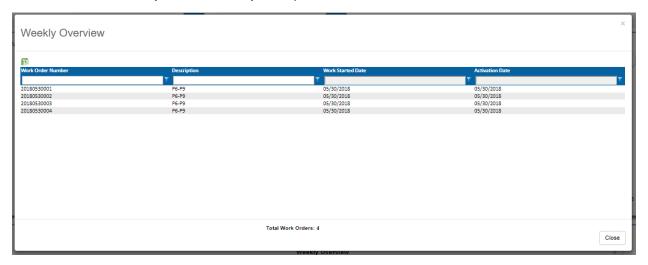
**Completed Work Order (But not closed):** All work orders where the Completion Date is not null, but have not been closed.

## 3. Weekly Overview

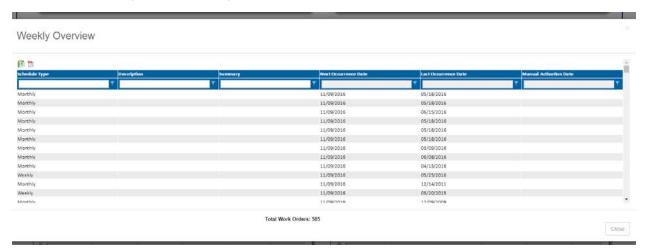


The above chart shows Active Work Orders from the Work Orders table and Future Work Orders from the Schedules table. The blue bar shows work orders which have activated today or previously and the orange bar shows Future Work Orders.

**3.1 Drill down functionality for Active Weekly Overview:** If you click on a blue Active bar, it shows the detail list of work orders for that day. It also has searching functionality with the ability to export data based on filters.

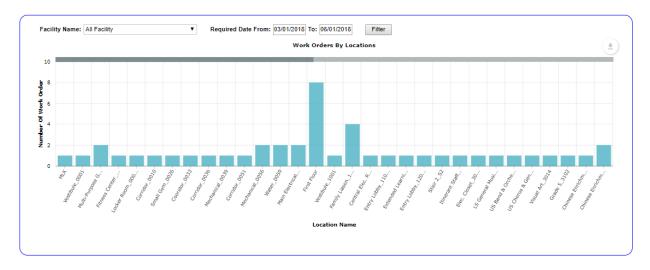


1) **Drill down functionality for Future Weekly Overview:** If you click on an orange Future bar, it shows the detail list of upcoming scheduled work orders. It also has searching functionality with the ability to export data based on filters.



# KPI Package

## 1. Work Order by Locations

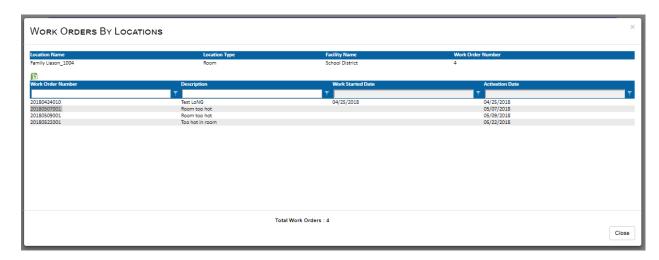


The above chart is used to show the total count of work orders according to location based on the facilities assigned to the user logged in.

There are 2 levels of drill down functionality for this chart.

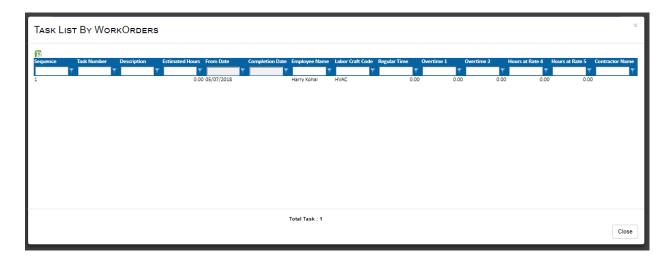
#### 1.1 First level of drill down functionality for Work Order Locations:

If you click on any particular blue location bar, it shows the detail list with all work orders associated with that location. It also has searching functionality with the ability to export data based on filters.



#### 1.2 Second level of drill down functionality for work order list:

While viewing the work order list from Level 1, if you double click on the list of work orders, it will open another pop up with all the task details associated with that particular work order. It also has searching functionality with the ability to export data based on filters.



## 2. Total Cost by Facilities



The above chart shows the total cost (Labor Cost + Material Cost + Miscellaneous Labor Cost + Miscellaneous Materials Cost) of all work orders according to facilities.

When the user selects a specific facility, then the total costs will reflect the work orders performed in that facility.

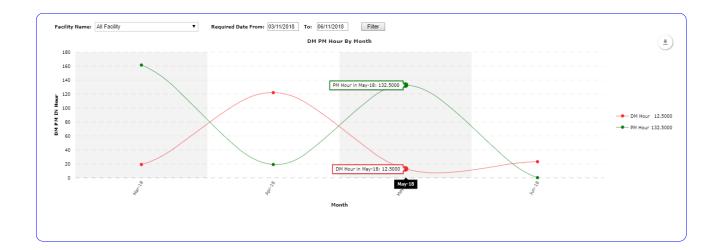
There is a drill down function available to see the total cost associated with a particular facility:

2.1 Total Cost By Work Order: If you click on a facility bar, you will see another graph showing the work order costs broken down by labor cost, material cost, miscellaneous labor cost and miscellaneous material cost.

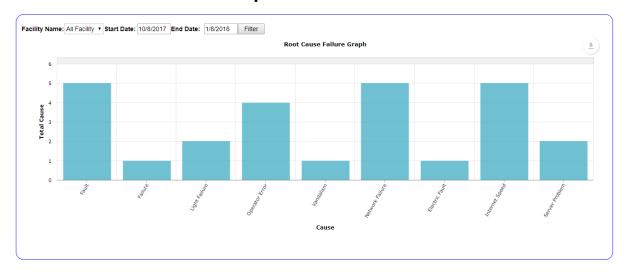


## 3. DM PM Hours by Month

The above chart shows the total hours spent on DM (Demand Maintenance) and PM (Preventive Maintenance) work orders by month.



## 4. Root Cause Failure Graph

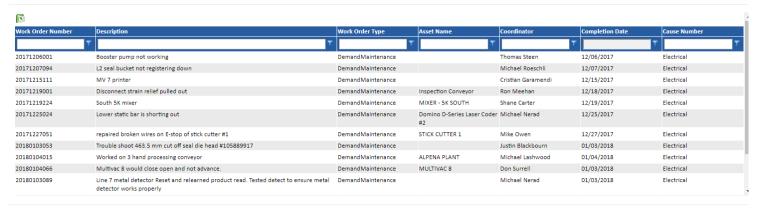


The above chart shows the total hours spent on work orders by cause types.

There is also a drill down function available by clicking on the bars.

**4.1 Closed Work Order Cause:** If you click on a Cause bar, it shows the detail list of all closed work orders associated with the selected cause. It also has search functionality with the ability to export data based on filters.

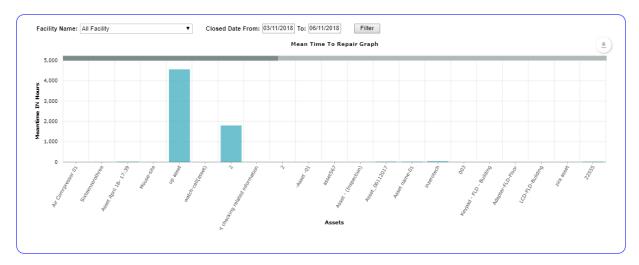
#### CLOSED WORK ORDER CAUSE



Total Closed Work Orders: 15

Close

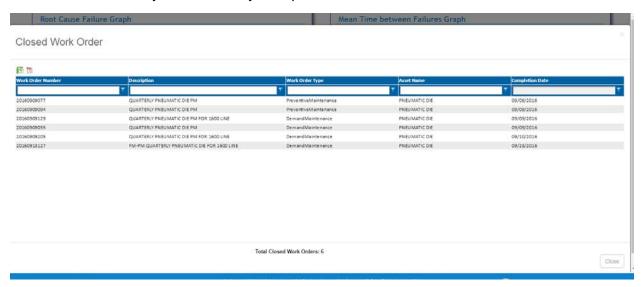
## 5. Mean Time to Repair Graph



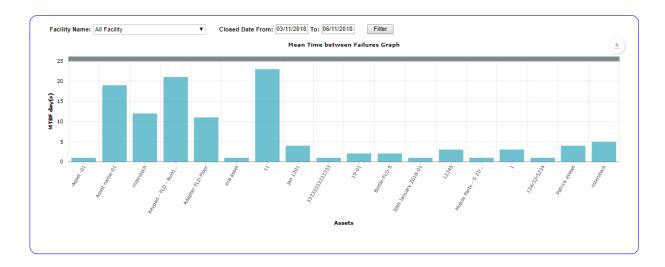
The above chart shows the total hours spent on DM (Demand Work Orders) to repair the Assets.

There is also a drill down function available:

5.1 **Closed Work Order List:** If you click on an Asset bar, it will show the details of all closed work orders associated with the selected Asset. The grid also has searching functionality with the ability to export data based on filters.



## 6. Mean Time between Failure Graph

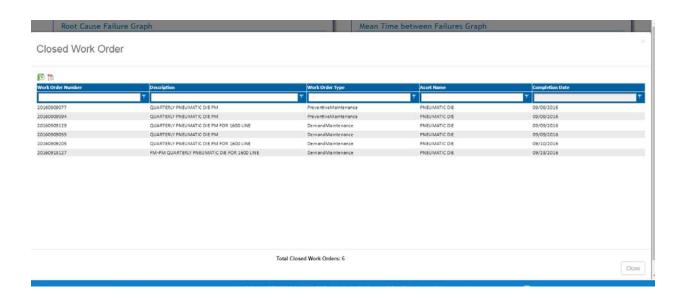


The above chart shows the total number of hours between Asset failures in relation their closed DM work orders

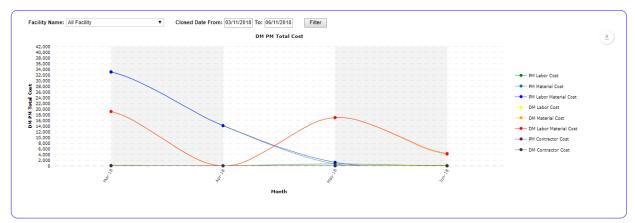
MTBF is the average amount of consecutive time difference between work order Activation Dates or service request Creation Dates and the work order Completion Date, OR just the Actual Downtime as recorded (if present).

There is also a drill down function available by clicking on the bars:

 Closed Work Order List: If you click on an Asset bar, it shows the details of all closed work order associated with the selected asset. The grid also has searching functionality with the ability to export data based on filters.



# 7. DM PM Total Costs by Month



The above graph shows the total amount of PM Labor Cost, PM Material Cost, PM Total Cost, DM Labor Cost, DM Material Cost, DM Total Cost, PM Contractor Total Cost and DM Contractor Total Cost by month.