



MODIFYING SERVICE REQUESTERS FIELD ACCESSIBILITY

- **1.** Log into Proteus MMX as Administrator.
- 2. Go to the *Rights* module drop-down field and click *Roles*.

Users Image: Roles	Rigl	s Active Directory	
Roles	88	Users	
	64	Roles	

3. Select the *Service Requester* role and click the *Edit* icon.

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Role Name	Description
T	T
Role2	India
Role3	india
Role4	India
Roles 1	des
Roles 11	des
Roles 112	des
Roles1	des
R-zira	zira
ServiceRequestAdministrat	Service Request
lor	Administrator
or ServiceRequester	Administrator
or ServiceRequester ServiceRequesterMaintena nce Tag	Administrator ServiceRequesterMainte nance Tag
or ServiceRequester ServiceRequesterMaintena nce Tag ServiceRequesterParveen	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n
or ServiceRequester ServiceRequesterMaintena nce Tag ServiceRequesterParveen ServiceRequesterPortal 1	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n ServiceRequesterPortal 1
or ServiceRequester ServiceRequesterMaintena nce Tag ServiceRequesterParveen ServiceRequesterPortal 1 ServiceRequesterTest 2	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n ServiceRequesterPortal 1 ServiceRequesterTest 2
or ServiceRequester ServiceRequesterMaintena nce Tag ServiceRequesterParveen ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest 234	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest12 34
or ServiceRequester ServiceRequesterMaintena nce Tag ServiceRequesterParveen ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest1234 ServiceRequesterUnion	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest12 34 ServiceRequesterUnion
or ServiceRequester Maintena nce Tag ServiceRequesterParveen ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest1234 ServiceRequesterUnion ServiceRequesterUnion	Administrator ServiceRequesterMainte nance Tag ServiceRequesterParvee n ServiceRequesterPortal 1 ServiceRequesterTest 2 ServiceRequesterTest 2 34 ServiceRequesterUnion ServiceRequesterUnion

4. Select the *Rights* tab and scroll down to *Service Requests*, select *Service Requests* and expand *Service Request Dialog*. Select the drop-down for any of the fields and select *None, Editable or Visible*.

es	ServiceRequester
Details Rights Facility	
Inventory	Editable
Personnel	Editable
Providers	Editable
Purchasing	Editable
Reports	Editable
⊞ Rights	Editable
□ Service Requests	Editable
Service Requests	Editable
Service Request Dialog	Editable
Additional Details	None
Attachments	Editable
Email	Editable
Tasks and Labor	Editable
Details	Editable
Targets	Editable
Pending Service Requests	None
Work Orders	None

5. Once you have made your changes, select the *Save* icon.



NOTE: The steps demonstrated in this guide can be applied to any role's accessibility for various rights.